# Growing the Environmental Philanthropy Pie

Findings from Environics research commissioned by EFC Presenter: Steve Joneslee (né Lee)



# Agenda

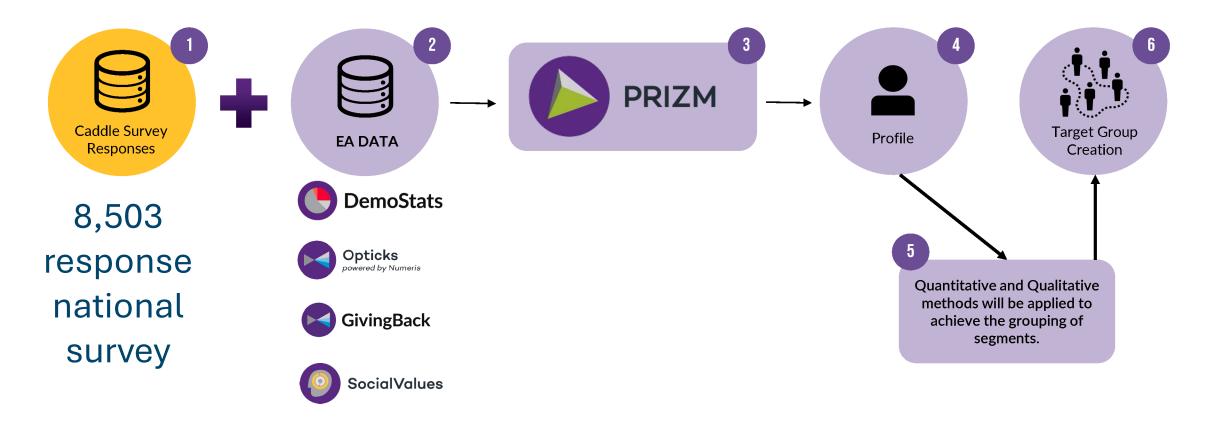
- Why EFC commissioned this research
- Methodology
- Headline findings: barriers & motivators
- Three priority donor segments
- Key insights & opportunities
- Phase 2 qualitative work
- Discussion & Q & A



How do we convert environmental concern & anxiety into **NEW** sources of philanthropic support for environmental work?

## Methodology

EA conducted a thorough review of the Caddle survey data to identify the "**Key Drivers**" and "**Descriptors**" for segmentation.



ENVIRONICS

ENVIRONMENT

FUNDERS CANADA

#### **Segmentation Inputs Summary**

#### Caddle Survey Respondents

#### Key Drivers

- **Region** profiles:
  - Ontario
  - Quebec
  - British Columbia
  - Canadian Prairies
  - Atlantic Canada
- Gender profiles:
  - Female
  - Male
- Age Profile:
  - Young (<35)</li>
  - Middle-Aged (35 to 64)
  - Older (65+)
- Environmental Concerns profiles:
  - Highly concerned
  - Somewhat concerned
  - Not concerned
- Intentions for Giving profiles:
  - Likely
  - Not likely
- **Commitment to Personal Action** profiles:
  - Likely
  - Not likely

#### Descriptors

- Charitable Giving profile:
  - Increased
  - Remained about the same
  - Decreased or not donated in last 12 months
- Barriers to Donate profiles:
  - I am not as concerned about this issues these days as I am about others
  - Lack of confidence / trust in environmental organizations
  - Lack of giving options
  - Lack of understanding of the causes of climate change and potential solutions
  - Unaware of environmental organizations to donate to
  - Was not asked to donate
  - Other
- Ways to Increase Donations profiles:
  - Make a stronger case for why I should care about the issues they work on to begin with
  - Other
  - Provide more educational opportunities to learn about environmental solutions where they have expertise
  - Provide more transparent updates about the impact of their work
  - Provide other ways for me to take action beyond donating such as participating in their advocacy efforts or volunteer efforts
  - Do a better job of reaching me to make the donation request

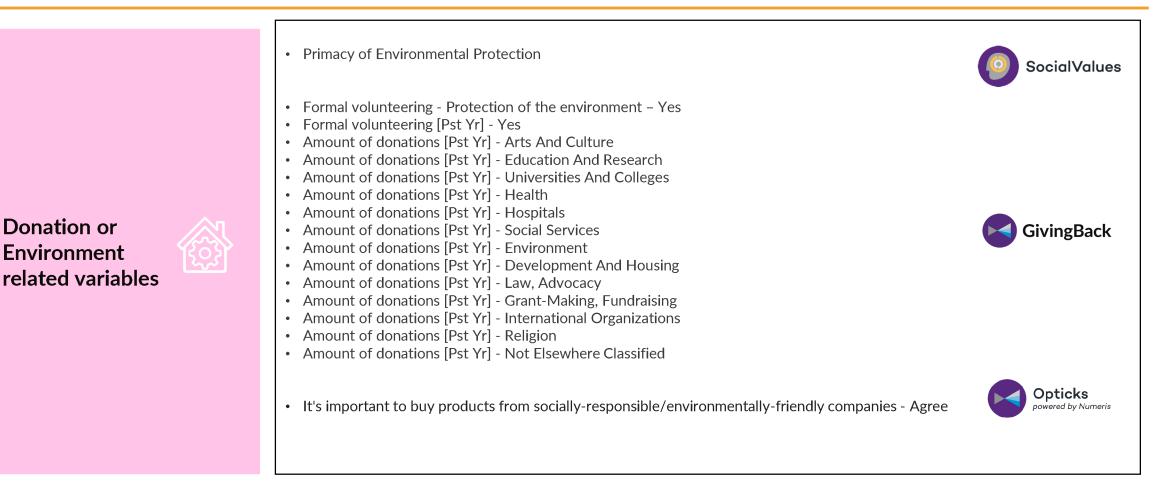


## Segmentation Inputs Summary (1/2)

Population Urbanity	$\bigcirc$	Urban, Suburban, Town and Rural Neighbourhoods	
Market Demographics		<ul> <li>Lifestage <ul> <li>Age of Household Maintainer</li> <li>% of Households with Children at Home</li> </ul> </li> <li>Average Household Income <ul> <li>Household Size</li> <li>Occupations: White-Collar, Sales &amp; Service, Blue-Collar, Primary</li> <li>Diversity <ul> <li>Visible Minorities</li> <li>Non-Official Language Speak at Home</li> </ul> </li> </ul></li></ul>	DemoStats



## Segmentation Inputs Summary (2/2)

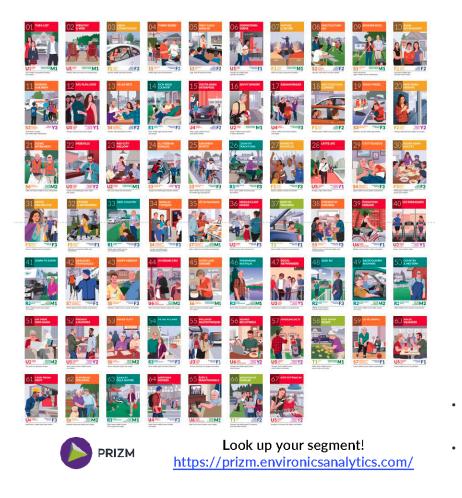




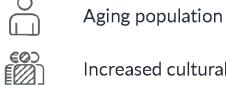
## Methodology – PRIZM Overview



#### The PRIZM segmentation system classifies Canada's neighbourhoods at a postal code-level into actionable, lifestyle segments.



#### **PRIZM Captures:**



- Increased cultural diversity
- More urban lifestyles; Emerging urban fringe



**Emergence of Millennial lifestyles** 



- Evolving household types
- M4W 3H1 Uniqueness of each 6-digit postal code
- Best in class methodologies and multiple recent data sources combine for a granular view that confirms the big picture from the ground up
- Assigns neighborhoods to a lifestyle segment at a postal code level based on demographics, psychographics, and other behaviors

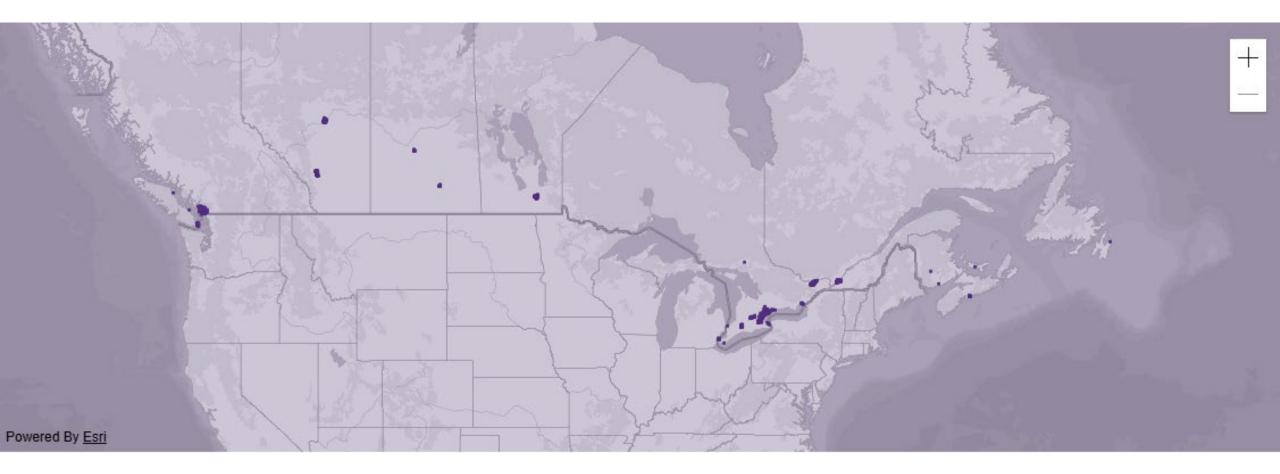




Older, successful, urban fringe families and couples

WHO THEY ARE HOW THEY THINK HOW THEY LIVE AVERAGE AVERAGE TENURE Mature & Secure consists of affluent, educated older HOUSEHOLD HOUSEHOLD NET INCOME WORTH Own couples and families, primarily located in the urban fringe \$197.408 \$2.154.011 neighbourhoods of major Canadian cities. Many individuals are over 55, often enjoying successful careers OCCUPATION DIVERSITY EDUCATION in management and reporting substantial household University White Collar / Medium incomes. This segment values health, wellness, and Service Sector cultural engagement, frequently participating in fitness activities and attending arts events. The ideals of social FAMILY LIFE HOME TYPE responsibility and legacy resonate, reflecting a lifestyle URBANITY focused on purposeful living, personal growth, and Urban Fringe Families / Single meaningful involvement. Couples Detached

This segment represents 1.85% of Canada's population and 1.6% of households.







Older, successful, urban fringe families and couples

This segment represents 1.85% of Canada's population and 1.6% of households.

WHO THEY ARE HOW THEY THINK HOW THEY LIVE
---

"My religious beliefs are very important to me"

"I consider myself to be a member of a religious faith"

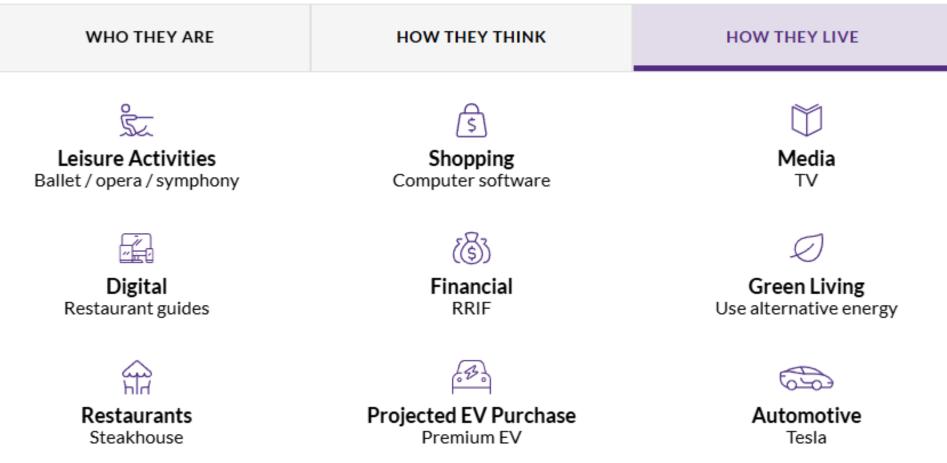
"I have my favourite brand and I normally stick to it"



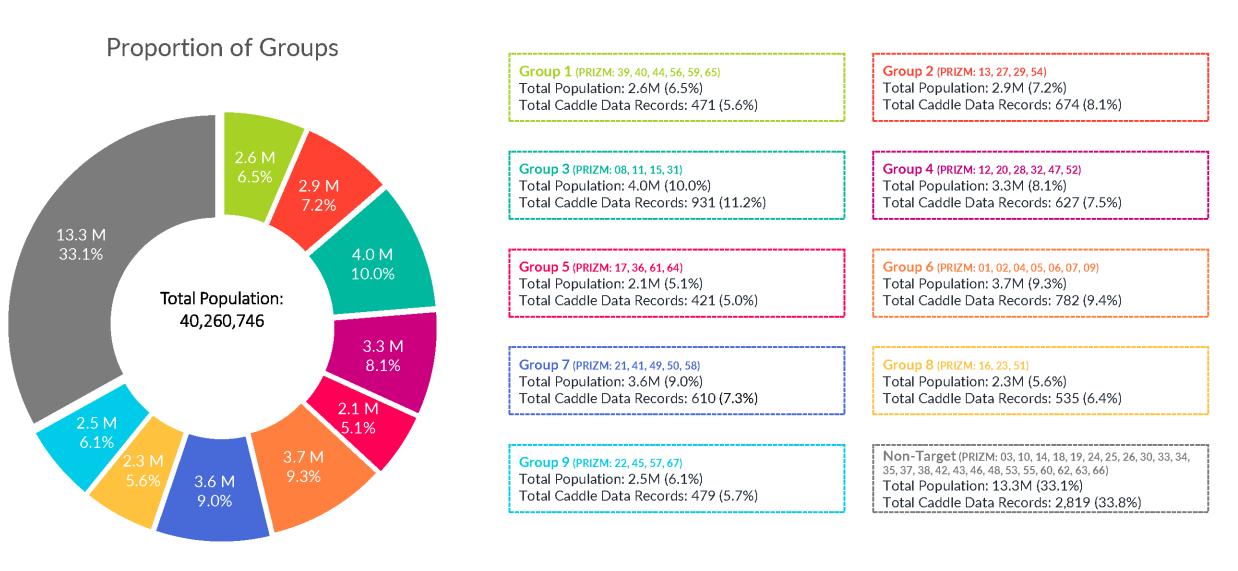


Older, successful, urban fringe families and couples

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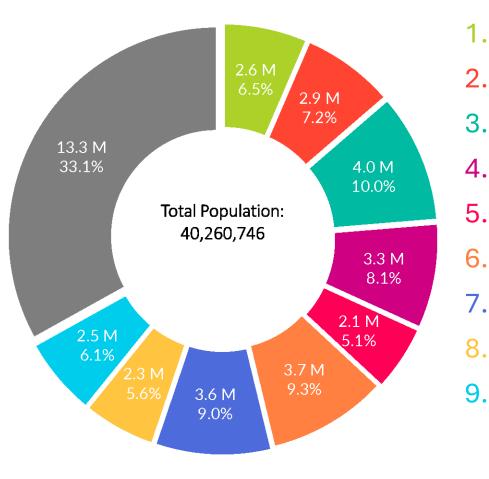








## **9 Lifestyle Segments**



- 1. Eco-Concerned Québec Millennials
- 2. Francophone Middle-aged Eco-Stewards
- 3. High-Income Multicultural Guardians (ON & Prairies)
- 4. Urban Millennial Climate Advocates (ON & BC)
  - Parents with Modest Means (BC & Prairies)
- 6. Impact-Seeking yet Skeptical Elites
- 7. Legacy-Minded Volunteer Boomers (BC & Atlantic)
- 8. Reliable Empty-Nest Monthly Donors
- 9. Young Urban Cash-tight Volunteers

#### Demographic Summary (1/2)



	Group 1	Group 2	Group 3	Group 4	Group 5	Group 6	Group 7	Group 8	Group 9
Size in market % of Total Population	6.5%	7.2%	10.0%	8.1%	5.1%	9.3%	9.0%	5.6%	6.1%
Age of Maintainer Higher Index Value	< 35	55 - 64	35 - 54	< 35	25 - 54	55+	65+	65+	< 35
Household Size Higher Index Value	1 - 2 Persons	3 - 4 Persons	3+ Persons	1 - 2 Persons	3+ Persons	3+ Persons	1 - 2 Persons	1 - 2 Persons	1 - 2 Persons
Household with Children at Home Avg.: 38.6%	25.1%	41.6%	59.7%	24.5%	45.7%	46.8%	32.1%	34.2%	32.8%
Average Household Income Average: \$122K	\$86K	\$130K	\$146K	\$102K	\$96K	\$221K	\$104K	\$119K	\$96K

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**ENVIRONICS** 

### Demographic Summary (2/2)



	Group 1	Group 2	Group 3	Group 4	Group 5	Group 6	Group 7	Group 8	Group 9
Total Immigrants Avg.: 25.6%	17.9%	13.4%	51.4%	40.6%	45.9%	27.2%	9.0%	28.5%	19.3%
Racialized Community Avg.: 28.5%	19.2%	12.9%	67.5%	50.7%	58.1%	24.4%	4.2%	26.1%	20.6%
Non-official Language Speakers Avg: 13.1%	7.2%	5.7%	29.5%	22.8%	25.6%	10.6%	2.4%	12.2%	8.9%
Education Higher Index Value	College Certificate	College Certificate	University	University	High School or less	University	College or less	University	High School or less
Occupation Higher Index Value	White-collar/ Sales Services	White-collar	White-collar	White-collar	Sales Services	White-collar	Blue-collar / Primary	White-collar	Sales Services



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#### ENVIRONICS



#### **Province and Gender**

								Province			Ger	ıder
		Total Population			Caddle lecords	Ontario	Quebec	British Columbia	Canadian Prairies	Atlantic Canada	Female	Male
_		Count	% Comp	Total:	8,349	Avg.: 40.6%	Avg.: 22.9%	Avg.: 13.2%	Avg.: 16.7%	Avg.: 6.7%	Avg.: 50.9%	Avg.: 49.1%
	Group 1	2.6M	6.5%	471	5.6%							
	Group 2	2.9M	7.2%	674	8.1%							
	Group 3	4.0M	10.0%	931	11.2%							
	Group 4	3.3M	8.1%	627	7.5%							
	Group 5	2.1M	5.1%	421	5.0%							
	Group 6	3.7M	9.3%	782	9.4%							
	Group 7	3.6M	9.0%	610	7.3%							
	Group 8	2.3M	5.6%	535	6.4%							
	Group 9	2.5M	6.1%	479	5.7%							





## Variables related to Environmental Concerns and Causes



					ENV Con	cerns and Futur	e Outlook	Charital	ole Giving to EN	/ Causes	Intend to Give	to ENV Causes
	Total Population				Highly Concerned	Somewhat concerned	Not concerned	Increased	Remained about the same	Decreased or not donated in last 12 months	Likely	Not likely
	Count	% Comp	Total:	8,349	Avg.: 51.1%	Avg.: 31.7%	Avg.: 17.1%	Avg.: 20.2%	Avg.: 36.8%	Avg.: 43.0%	Avg.: 46.4%	Avg.: 53.6%
Group 1	2.6M	6.5%	471	5.6%								
Group 2	2.9M	7.2%	674	8.1%								
Group 3	4.0M	10.0%	931	11.2%								
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Group 8	2.3M	5.6%	535	6.4%								
Group 9	2.5M	6.1%	479	5.7%								





## Formal Volunteering and Donations to Organizations

					GivingBack				
	Formal volunt	eering [Pst Yr]			Αmoι	Int of donations [F	Pst Yr]		
	General - Yes Yes		Environment	Arts And Culture	Sports And Recreation	Education And Research	Universities And Colleges	Health	Hospitals
	Avg.: 41.0%	Avg.: 5.6%	\$131	\$131	\$86	\$83	\$460	\$117	\$124
Group 1									
Group 2									
Group 3									
Group 4									
Group 5									
Group 6									
Group 7									
Group 8									
Group 9									





#### **Donations to Organizations**



				GivingBack			
			Am	ount of donations [Pst	: Yr]		
	Social Services	Development And Housing	Law, Advocacy	Grant-Making, Fundraising	International Organizations	Religion	Not Elsewhere Classified
	\$115	\$147	\$177	\$213	\$300	\$688	\$85
Group 1							
Group 2							
Group 3							
Group 4							
Group 5							
Group 6							
Group 7							
Group 8							
Group 9							





#### **Behavioural and Psychographic Highlights**



	Opticks Numeris	Social	/alues
	Agreeing that it's important to buy products from socially-responsible or environmentally-friendly companies	Primacy of Environmental Protection	Ecological Concern
	Avg.: 54.3%	Avg.: 22.6%	Avg.: 21.5%
Group 1			
Group 2			
Group 3			
Group 4			
Group 5			
Group 6			
Group 7			
Group 8			
Group 9			





#### **Commitment to Personal Action and Barriers to Donate**

ENVIRONMENT FUNDERS CANADA Advancing a sustainable future

\*Based on total responses rather than respondents.

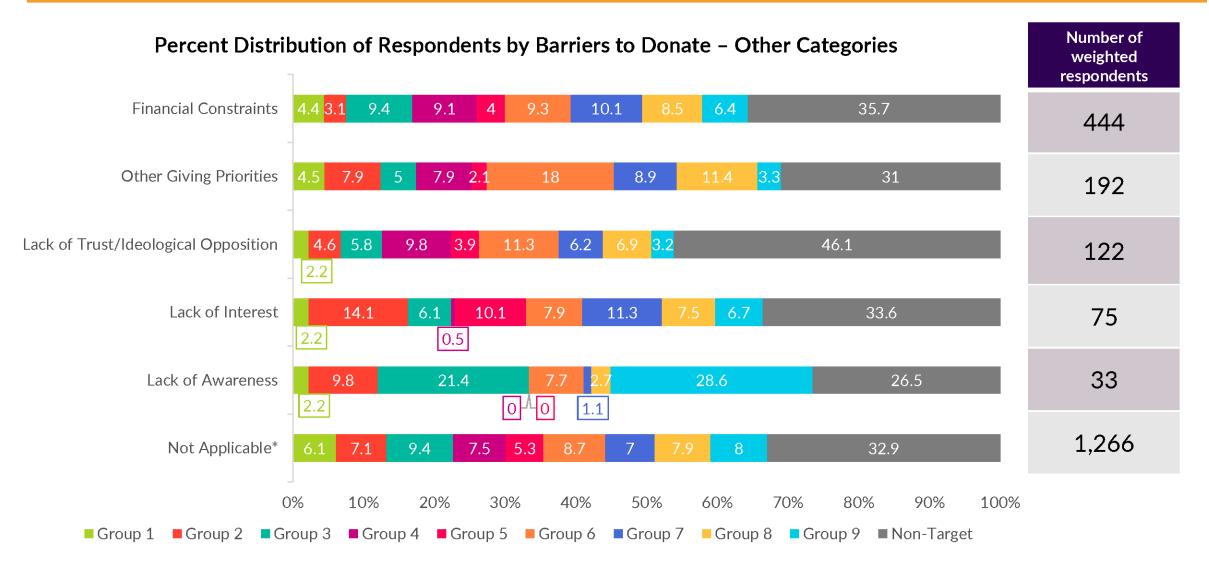
					Personal	tment to Action for Causes			В	arriers to Donat	e*				
	Total Population		I otal Caddle Data		Caddle Data		Population       Caddle Data Records       Likely       Not Likely       Other       Lack of confidence or trust in environmental days as       concern about trust in environmental				l am not as concerned about this issues these days as I am about others	Was not asked to donate	Unaware of environmental organizations to donate to	Lack of giving options	Lack of understanding of the causes of climate change and potential solutions
_	Count	% Comp	Total	: 8,349	Avg.: 71.8%	Avg.: 28.2%	Avg.: 30.7%	Avg.: 28.3%	Avg.: 17.3%	Avg.: 17.1%	Avg.: 16.5%	Avg.: 13.4%	Avg.: 12.1%		
Group 1	2.6M	6.5%	471	5.6%											
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#### **Barriers to Donate: 'Other' Categories**







## Ways to Increase Donations to Environmental Charities

\*Based on total responses rather than respondents.

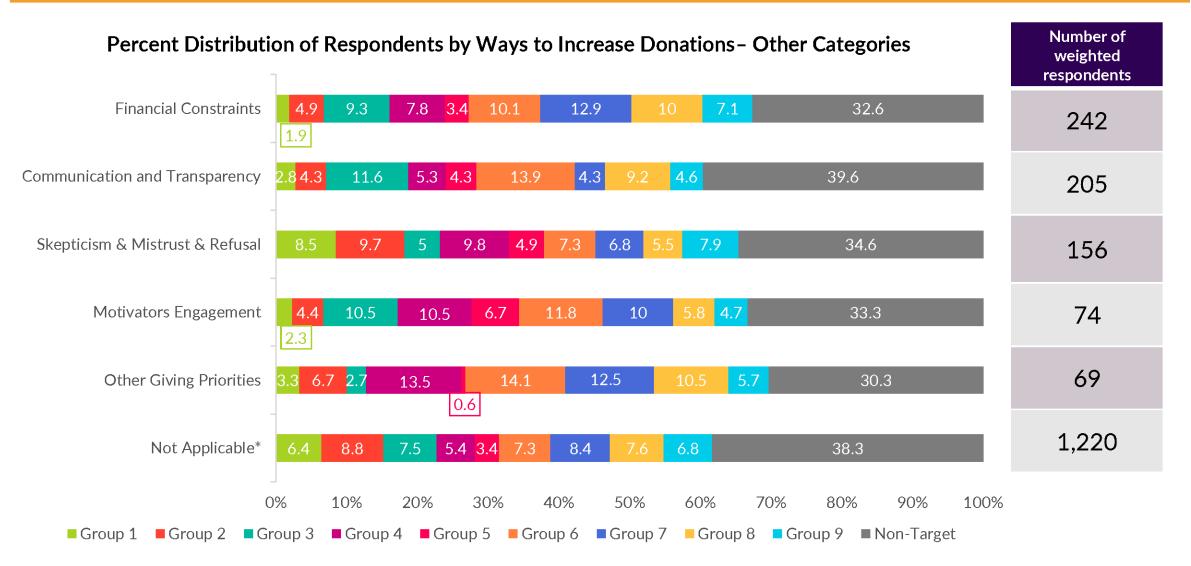
					What could	l Environmental Chai	ities do to make you	ı more likely to donat	te to their causes in t	he future?*				
	Total Population		Total Caddle Data Records						Provide more transparent updates about the impact of their work	Provide education opportunities to learn about environmental solutions	Other	Provide other ways to take action beyond donating such as advocacy or volunteering	Make a stronger case for why I should care about the issues the organization works on	Do a better job of reaching me to make the donation request
	Count	% Comp	Total:	8,349	Avg.: 36.2%	Avg.: 27.5%	Avg.: 26.2%	Avg.: 24.9%	Avg.: 19.5%	Avg.: 13.5%				
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Group 9	2.5M	6.1%	479	5.7%										





### Ways to Increase Donations: 'Other' Categories

Total Barriers to Donate - Other weighted respondents: 1,966



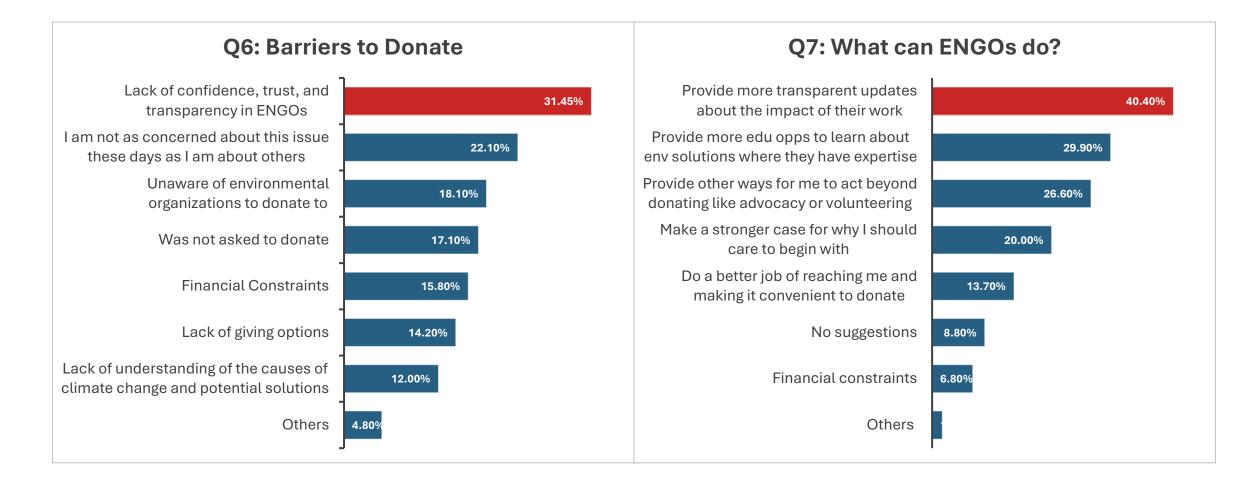
16 © Environics Analytics 2025 Benchmark: Canada

Sources: Caddle Data, PRIZM, DemoStats, Opticks Numeris, SocialValues, GivingBack / Vintage: 2024

\*Not applicable includes non-respondents as well as responses that do not include an opinion.



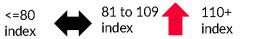
# Why people don't donate and what flips them





#### **Executive Summary**

Description	Group 1	Group 2	Group 3	Group 4	Group 5	Group 6	Group 7	Group 8	Group 9
Total Population	6.5%	7.2%	10.0%	8.1%	5.1%	9.3%	9.0%	5.6%	6.1%
Total Caddle Records	5.6%	8.1%	11.2%	7.5%	5.0%	9.4%	7.3%	6.4%	5.7%
Average Household Income (Avg: \$122K)	•	$ \Longleftrightarrow $	1	$ \Longleftrightarrow $	•	1	$ \Longleftrightarrow $	$ \Longleftrightarrow $	•
Intentions for Giving to ENV Causes: Likely						$ \Longleftrightarrow $	$ \Longleftrightarrow $	$ \Longleftrightarrow $	$ \Longleftrightarrow $
ENV Concerns and Future Outlook: Highly Concerned			$ \Longleftrightarrow $		$ \Longleftrightarrow $				
Charitable Giving to ENV Causes: Increased		1					<b>I</b>	•	$ \Longleftrightarrow $
Formal volunteering [Pst Yr] - Protection of the environment - Yes	Ļ	•	$ \Longleftrightarrow $		$ \Longleftrightarrow $				
Amount of donations [Pst Yr] - Environment	<b>I</b>	$ \Longleftrightarrow $	$ \Longleftrightarrow $	$ \Longleftrightarrow $	1	1	•	1	$ \Longleftrightarrow $





# **The Care-Give Gap**

Group	Care-Give Gap
1	57.2
2	49.74
5	47.63
4	45.94
8	43.48
3	42.50
6	41.50
9	40.22
National Average	38.79
7	37.04

- Care-Give Gap = % "concerned" – % who donated less or none
- Exposes segments where mindset ≠ behaviour
- Guides where to focus conversion efforts

## **1. Concern Is Mainstream**



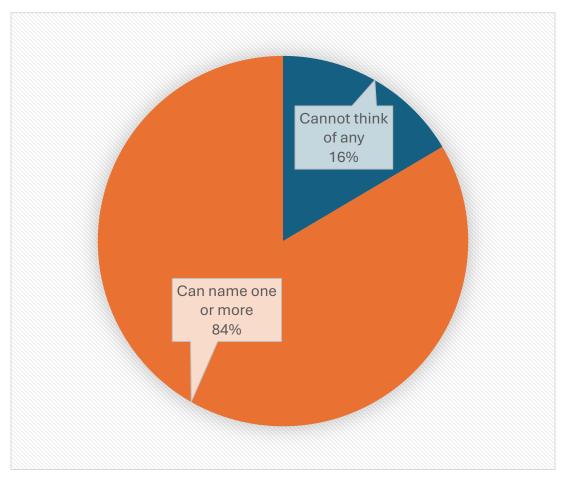
- 83% of Canadians feel anxious about climate and nature
- Concern spans every age, income, and region.
- Messaging can segment by motivation, not by basic awareness.
- Opportunity: convert concern into trust + clear calls to action.

# 2. Giving Is Shrinking

		Charitable Giving to ENV Causes			Intend to Give to ENV Causes	
		Increased	Remained about the same	Decreased or not donated in last 12 months	Likely	Not likely
_		Avg.: 20.2%	Avg.: 36.8%	Avg.: 43.0%	Avg.: 46.4%	Avg.: 53.6%
	Group 1					
	Group 2					
	Group 3					
	Group 4					
	Group 5					
	Group 6					
	Group 7					
	Group 8					
	Group 9					

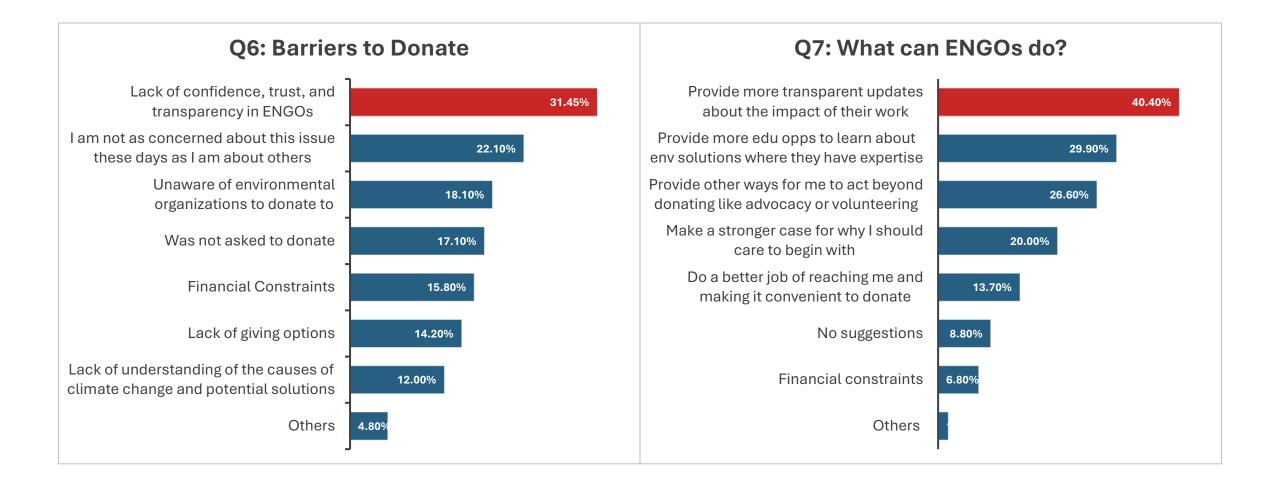
- 43% of Canadians reduced or stopped environmental giving last year
- Lapsed donors are 3-5x cheaper to reactivate than new ones.
- Cost-of-living strain amplified, but relevance also went down.

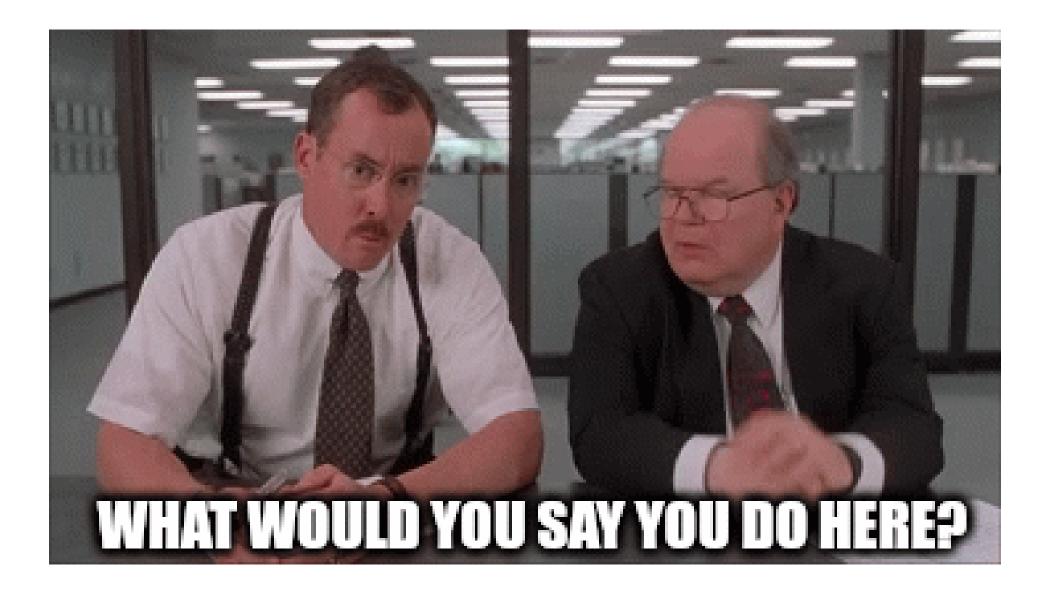
## **3. Low Brand Recall**



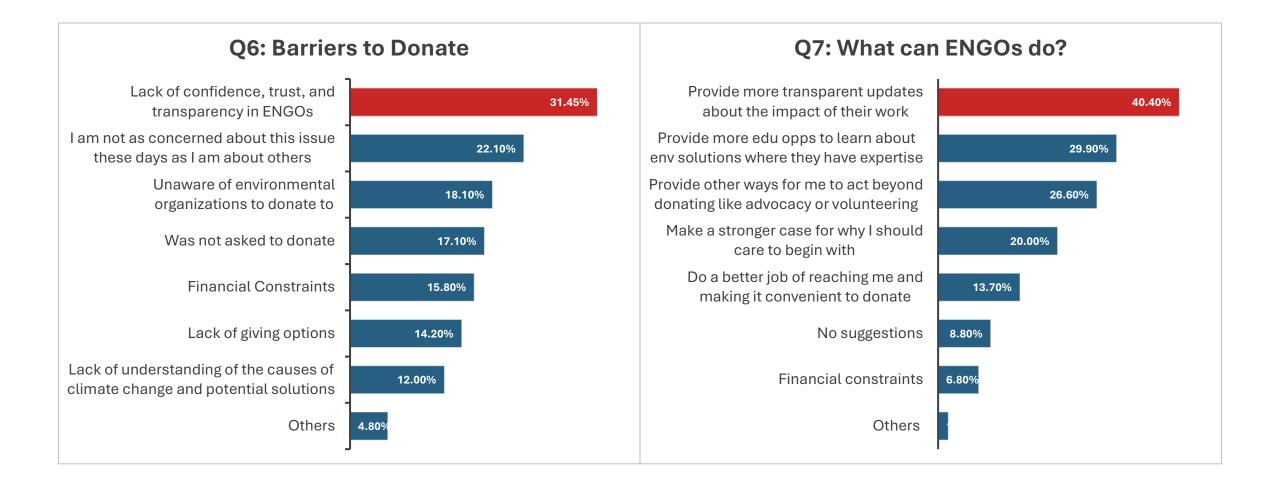
- 1 in 6 Canadians cannot name a single environmental charity
- Visibility remains a major growth lever
- Visibility gap strongest outside major urban markets & among newcomers.
- Fix = omnichannel presence + memorable, segment-specific value props.

# 4. Crisis of Trust





# 4. Crisis of Trust



# 4. Crisis of Trust

- « Je ne connais pas suffisamment les causes et leurs valeurs pour faire un don » "I don't know enough about the causes and their values to make a donation."
- « On ne sait pas où va vraiment l'argent » "We don't really know where the money goes"
- "I'm not sure what certain organizations do to help the environment. What actions do they do?"
- "I would lime to know what you do with the money?"
- "Not transparent that I don't think my donation is helping anything."
- "I don't know what the money is being used for."
- "The breakdown of where my donated money would be going is never clear."
- "There are sometimes misleading statements as to what and where the donations are going. More specific details would help."





Very wealthy, cosmopolitan, middle-aged and older families and couples

WHO THEY ARE HOW THEY THINK HOW THEY LIVE AVERAGE AVERAGE TENURE The A-List is Canada's wealthiest segment, consisting of HOUSEHOLD HOUSEHOLD NET INCOME WORTH Own well-educated middle-aged and older families and \$591,860 \$5,831,842 couples. Earning over \$500,000 annually from whitecollar occupations, they reside in exclusive neighbourhoods across major urban centres, providing EDUCATION OCCUPATION DIVERSITY stately homes and quick commutes to their jobs and all White Collar University Low the city offers. The A-List places importance on philanthropy, social responsibility, and ecological concerns. In their leisure time, A-List residents enjoy URBANITY FAMILY LIFE HOME TYPE high-culture events like symphonies and theatre and Urban Families / Single outdoor sports such as skiing and golfing, reflecting a Couples Detached lifestyle that balances sophistication with active living.

This segment represents 0.67% of Canada's population and 0.59% of households.

## 4. Crisis of Trust

#### 01 The A-List

Very wealthy, cosmopolitan, middle-aged and older families and couples

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WHO THEY ARE	HOW TH	IEY THINK	ном тн	EY LIVE
The A-List is Canada's wealthiest segmen well-educated middle-aged and older fan couples. Earning over \$500,000 annually collar occupations, they reside in exclusiv	nilies and from white-	AVERAGE HOUSEHOLD INCOME \$591,860	AVERAGE HOUSEHOLD NET WORTH \$5,831,842	tenure Own
neighbourhoods across major urban cent stately homes and quick commutes to the the city offers. The A-List places importa	eir jobs and all	EDUCATION University	OCCUPATION White Collar	DIVERSITY Low
philanthropy, social responsibility, and ec concerns. In their leisure time, A-List resi high-culture events like symphonies and outdoor sports such as skiing and golfing, lifestyle that balances sophistication with	dents enjoy theatre and , reflecting a	urbanity Urban	FAMILY LIFE Families / Couples	HOME TYPE Single Detached

- Most wealthy segment out of 67
- Highest Care-Give Gap (70.91)
- Bottom 10 on Trust

## **The Care-Give Gap**

Group	Care-Give Gap
1	57.2
2	49.74
5	47.63
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8	43.48
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9	40.22
National Average	38.79
7	37.04

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- Exposes segments where mindset ≠ behaviour
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## 4. Crisis of Trust

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- Highest Care-Give Gap (70.91)
- Bottom 10 on Trust

## 5. Proof & Knowledge Win Hearts

	Provide more transparent updates about the impact of their work	Provide education opportunities to learn about environmental solutions	Provide other ways to take action beyond donating such as advocacy or volunteering
	Avg.: 36.2%	Avg.: 27.5%	Avg.: 24.9%
Group 1			
Group 2			
Group 3			
Group 4			
Group 5			
Group 6			
Group 7			
Group 8			
Group 9			

- #1 Motivator: Transparent impact updates (40%)
- #2 Motivator: Learning opportunities on real-world solutions (30%)
- #3 Motivator: Action paths beyond donations like volunteering & advocacy (27%)

## 6. Gift Size Lag



#### Average annual donation

- \$130 for Environmental causes
- \$700 for Religious causes (~X5 larger)

## 7. Québec: just ask!



Donner à une cause environnementale sans qu'on me le demande

On me demande (en français) de soutenir la planète

- Highest intent but lowest solicitation rates.
- 45% of Québécois say they've never been directly asked to donate, nearly 3x the national norm (17%)
- 29% of Québécois say they prefer "French/local spokesperson"
- Levers: French-first campaigns, Québec-based impact proof, peer champions.

## 8. Immigrant donors go elsewhere



Culturally diverse, middle-income city dwellers

- Group 3 gives above average to social services, average to environment.
- Barriers: low awareness, language mismatch, cultural resonance.
- Multilingual outreach + communityleader endorsements close the gap.
- Position env. giving as family prosperity & community pride.

## 9. Volunteer-donor conversion gap

	Formal volunt	eering [Pst Yr]	
	General - Yes	Protection of the environment - Yes	Environment
	Avg.: 41.0%	Avg.: 5.6%	\$131
Group 1			
Group 2			
Group 3			
Group 4			
Group 5			
Group 6			
Group 7			
Group 8			
Group 9			

- Groups 4 and 7 volunteer 50 % above norm yet donate at the mean.
- Hands-on action doesn't translate automatically to cash.
- Add donation prompts inside volunteer journeys.
- Showcase how money amplifies the time they already give.

## **10. Children boost intent**

LETTERS nature climate change

#### Children can foster climate change concern among their parents

Danielle F. Lawson <sup>[]</sup>\*, Kathryn T. Stevenson<sup>1</sup>, M. Nils Peterson<sup>2</sup>, Sarah J. Carrier<sup>3</sup>, Renee L. Strnad<sup>4</sup> and Erin Seekamp <sup>[]</sup>

The collective action that is required to mitigate and adapt to climate change is extremely difficult to achieve, largely due to socio-ideological biases that perpetuate polarization over climate change<sup>1,2</sup>. Because climate change perceptions in children seem less susceptible to the influence of worldview or political context<sup>3</sup>, it may be possible for them to inspire adults towards higher levels of climate concern, and in turn, collective action<sup>4</sup>. Child-to-parent intergenerational learning-that is, the transfer of knowledge, attitudes or behaviours from children to parents<sup>5</sup>-may be a promising pathway to overcoming socio-ideological barriers to climate concern<sup>5</sup>. Here we present an experimental evaluation of an educational intervention designed to build climate change concern among parents indirectly through their middle school-aged children in North Carolina, USA. Parents of children in the treatment group expressed higher levels of climate change concern than parents in the control group. The effects were strongest among male parents and conservative parents, who, consistent with previous research<sup>1</sup>, displayed the lowest levels of climate concern before the intervention. Daughters appeared to be especially effective in influencing parents. Our results suggest that intergenerational learning may overcome barriers to building climate concern.

Minimizing climate change impacts requires immediate collec-

with extreme weather<sup>2,10</sup>) or scientific literacy<sup>2</sup>. Political ideology influences both the information received about climate change (for example, socio-ideologically framed newscasts<sup>11</sup>) and how it is interpreted (for example, accepting only socio-ideologically compatible information<sup>12</sup>). Similarly, conservative males consistently display low concern and high scepticism around climate change<sup>13</sup>. Like political ideology, gender is relatively stable once formed and reflects cultural constructs that shape how individuals interact with the world<sup>13</sup>. As these characteristics that influence one's climate change perceptions are engrained in personal identity, they are difficult, if not impossible, to change. Consequently, patterns of climate change concern have not mirrored the increasing threats of climate change.

A suite of strategic communication tools have emerged aiming to foster climate change concern among socio-ideologically diverse audiences. Strategic framing<sup>14</sup> has frequently been used to create climate change messages that are socio-ideologically compatible with diverse audiences. For example, stewardship frames have been used among evangelical Christian groups to align mitigation efforts with core Christian values<sup>15</sup>. Similarly, popular icons and trusted messengers are used to signal that climate change mitigation conforms to social norms<sup>14</sup>. Celebrities such as Leonardo DiCaprio are commonly seen in climate change messaging in hopes that those who like a specific celebrity will agree with their climate change views<sup>12</sup>. Although

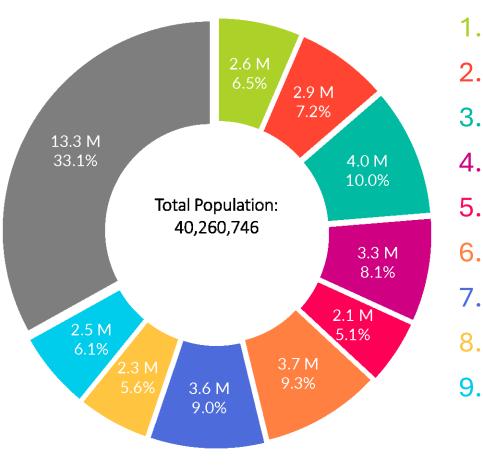
- Segments with kids (G 3, 5, 6) rank highest in willingness to give.
- Parents link climate action to their children's future security.
- Family-oriented stories & matchinggift challenges resonate.
- Offer kid-inclusive events; make giving a family legacy act.

## **Top 10 Lessons Learned**

- 1. Env concern is mainstream at 83%
- 2. Env giving is shrinking (43%)
- 3. Low brand recall (1 in 6)
- 4. Mistrust is the #1 reason Canadians do not give to env
- 5. Proof & knowledge win hearts

- 6. Gift size lag (x5 to religion)
- 7. Québec: just ask!
- 8. Immigrant donors go elsewhere
- 9. Volunteer-donor conversion gap
- 10. Children boost intent

## **9 Lifestyle Segments** (ranked by Care-Give Gap)



- 1. Eco-Concerned Québec Millennials
- 2. Francophone Middle-aged Eco-Stewards
  - High-Income Multicultural Guardians (ON & Prairies)
- 4. Urban Millennial Climate Advocates (ON & BC)
  - . Parents with Modest Means (BC & Prairies)
- 6. Impact-Seeking yet Skeptical Elites
- 7. Legacy-Minded Volunteer Boomers (BC & Atlantic)
- 8. Reliable Empty-Nest Monthly Donors
- 9. Young Urban Cash-tight Volunteers

# Deep-dive segments Why these three?

**Selection Priorities** 

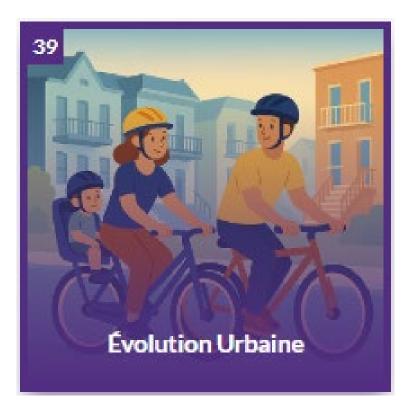
Largest Care-Give Gaps: gap between concern and action

Distinct barriers we can actually influence

Represent a cross-section of Canada: by region, income, and cultural background

Each offers scalable learning potential for the sector

## **Group 1 Eco-Concerned Québec Millennials**



- 2.6 million young urban professionals
- Widest Care-Give Gap in the dataset (57.2)
- Barriers: low trust, rarely asked, need local proof
- Opportunity: French-language storytelling + impact transparency

## Group 3 High-Income Multicultural Guardians (ON & Prairies)



Culturally diverse, middle-income city dwellers

- 83% of Canadians feel anxious about climate and nature
- High concern = massive addressable market

## **Group 6 Impact-Seeking yet Skeptical Elites**



Very wealthy, cosmopolitan, middle-aged and older families and couples

- Wealthiest enviro-concerned Canadians (avg. household income \$175 k+)
- Already give ~15 % of all env. Dollars but big Care-Give Gap remains
- Barriers: skepticism about ROI, governance trust
- Opportunity: investment-grade cases, legacy giving, thought-leadership access

## **Data Assets Now Available**



Username	
Password	۲
Remember Me	
LOG IN	
FORGOT PASSWORD	

Data assets now available to EFC members

- 8,503-survey records linked to 30+ variables each
- PRIZM lifestyle codes | DemoStats demographics
- SocialValues psychographics | Opticks media habits
- GivingBack donation behaviour
- Postal-code resolution for targeting & look-alike models

#### Psychographics | SocialValues Overview

Target Group: Group 6 (01, 02, 04, 05, 06, 07, 09)

#### Strong Values

Values	Index
Legacy	123
Personal Control	123
Rejection of Orderliness	123
Culture Sampling	120
Effort Toward Health	119
Emotional Control	116
Duty	113
Social Learning	113
Ecological Concern	111
Flexible Families	111



#### Legacy

Desire to leave behind a legacy after death, either to one's descendants or to society at large. This legacy could be of a financial, cultural, moral or spiritual nature. People strong on this construct tend to plan their bequests well in advance.

#### **Personal Control**

Striving to organize and control the direction of one's future, even when it feels that there are forces beyond one's immediate control preventing it. Belief in one's basic ability to effect change and control one's life.

#### **Rejection of Orderliness**

Living with a certain amount of disorder as an expression of oneself. Also, a desire to distance oneself from society's traditional moral code governing good manners and the golden rule in favour of a more informal and relaxed approach to life.

#### Weak Values

Values	Index
Attraction to Nature	77
Fatalism	80
Anomie-Aimlessness	81
Joy of Consumption	83
Fulfilment Through Work	84
Sexism	84
Xenophobia	84
Acceptance of Violence	85
Brand Apathy	86
Financial Concern Regarding the Future	86



#### Attraction to Nature

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

#### Fatalism

The feeling that there are forces beyond one's immediate control preventing one from being in control, and being resigned to not being able to organize and control the direction of one's life or future. Lack of belief in one's basic ability to effect change and control one's life.

#### **Anomie-Aimlessness**

The feeling of having no goals in life. Experiencing a void of meaning with respect to life in general. A feeling of alienation from society, having the impression of being cut off from what's happening.

Benchmark: Canada

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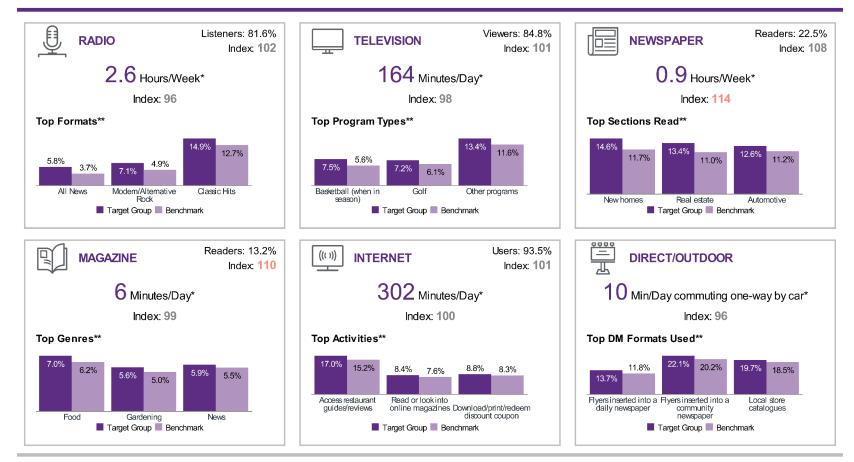
Index Colours: <80 80 - 110 110+

#### Behavioural - Numeris | Media Overview



Target Group: Group 6 (01, 02, 04, 05, 06, 07, 09)

Household Population 12+: 3,303,104



Benchmark: Canada

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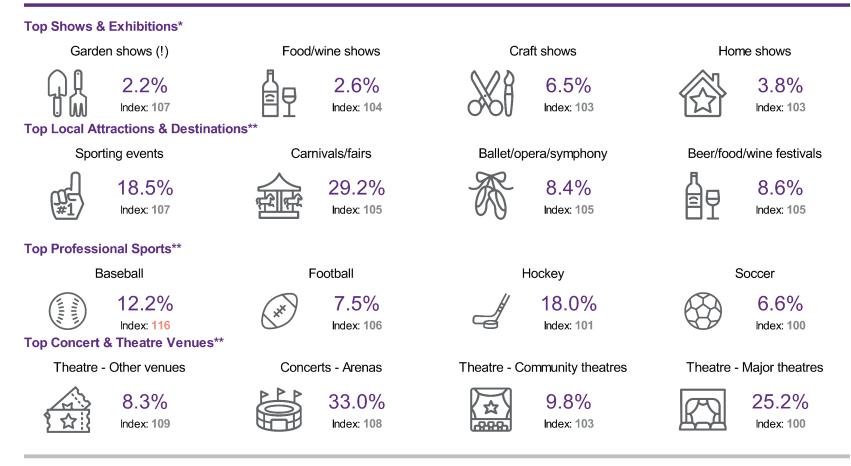
\*Consumption values based to Household Population 12+. \*\*Chosen from index ranking with minimum 5% composition. Index Colours: <80 80 - 110 110+

#### Behavioural - Numeris | Sports & Leisure Overview - Attend



#### Target Group: Group 6 (01, 02, 04, 05, 06, 07, 09)

Household Population 12+: 3,303,104



Benchmark: Canada

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\*Chosen from index ranking.

\*\*Chosen from index ranking with minimum 5% composition.

(!) Represents low sample size. Please analyze with discretion.

Index Colours: <80 80 - 110 110+

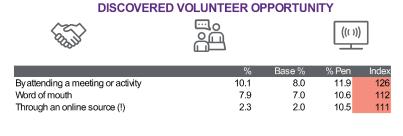
#### GivingBack | Becoming a Volunteer and Reasons for Volunteering



#### Target Group: Group 6 (01, 02, 04, 05, 06, 07, 09)

Household Population 15+: 3,174,979

S



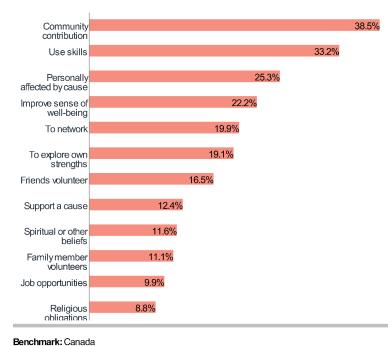
#### MOTIVATION FOR VOLUNTEERING



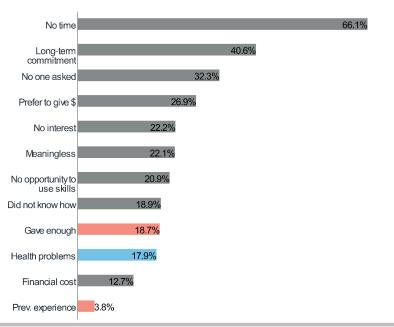


	%	Base %	% Pen	Index
Formal recognition	12.9	11.1	11.0	116
Non-monetary benefit/compensation	8.3	6.9	11.4	120
Payment to cover expenses	7.1	4.5	15.0	159
Monetary compensation for time (^)	1.2	0.7	15.5	164

#### **REASONS FOR VOLUNTEERING**



#### REASONS FOR NOT VOLUNTEERING MORE



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(!) Represents low sample size. Please analyze with discretion.
 (^) Represents extremely low sample. Please analyze with discretion.
 Bar Chart bars are coloured based on Index ranges.

Ranked by percent composition.

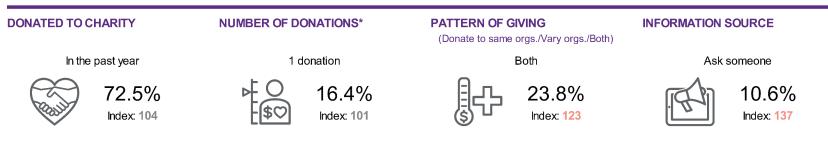


#### GivingBack | Charitable Donations

#### ENVIRONICS

#### Target Group: Group 6 (01, 02, 04, 05, 06, 07, 09)

Household Population 15+: 3,174,979



#### **REASON FOR GIVING**

	%	Base %	Index
Personally affected	39.7	33.7	118
Taxcredit	18.2	12.2	149
Religious obligations	20.4	16.1	127
Spiritual, Other beliefs	19.5	16.4	119
Cause	48.1	40.9	118
Compassion	47.2	41.9	113
Community contribution	41.1	35.6	115
Asked by Someone	26.9	20.9	129

#### **DONOR CHANNEL & AVERAGE DOLLARS**

	Numb	Number of Donations			Average Dollars Donated		
	%	Base %	Index	\$	Base \$	Index	
Mail	19.4	17.8	109	292.58	221.82	132	
Telephone	7.2	6.0	121	209.99	178.84	117	
Television	3.5	5.2	68	181.74	131.82	138	
Online	13.9	11.5	121	220.65	207.31	106	
On your own initiative	18.9	15.8	119	836.30	519.87	161	
Charityevent	17.5	14.4	121	167.69	135.30	124	
In memory of someone	21.2	17.1	124	200.78	137.44	146	
Work	17.4	13.6	127	89.33	72.16	124	
Door-to-door canvassing	17.0	15.5	110	42.65	38.99	109	
Shopping centre	31.9	32.8	97	28.37	26.55	107	
Place of worship	28.5	27.0	106	723.61	540.05	134	
By sponsoring someone	25.4	19.3	132	68.83	51.03	135	
Other	4.7	4.2	113	386.25	208.08	186	

#### Benchmark: Canada

\*Ranked by percent composition with minimum 5 percent composition.

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample. Please analyze with discretion.

Note: N/A values are displayed if variables do not meet 5% threshold criteria.

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#### Behavioural - Numeris | Media Highlights



% Base % Index

% Base % Index

 11.81
 116

 20.16
 109

 18.47
 106

 25.85
 102

 35.26
 102

 21.73
 99

 35.85
 98

 7.57
 80

22.46 105 28.09 101 34.36 99 14.78 95

13.69 22.07 19.66 26.28 35.90 21.56 30.72 35.23 6.07

23.59 28.27 34.01 14.05

Target Group: Group 6 (01, 02, 04, 05, 06, 07, 09)

Household Population 12+: 3,303,104

TELEVISION

	%	Base %	Index
Viewership			
Heavy	15.58	16.48	98
Medium/Heavy	17.61	17.15	103
Medium	17.84	16.81	108
Medium/Light	16.92	16.62	102
Light	16.88	16.92	100
Top Program Types (Watch in Typical Week)*			
Basketball (when in season)	7.46	5.63	133
Golf	7.15	6.11	117
Baseball (when in season)	13.36	11.65	115
Soccer	7.00	6.06	115
NFL football (when in season)	11.46	10.54	109
Situation comedies	20.48	18.92	108
Auto racing	5.57	5.23	107
CFL football (when in season)	9.60	8.93	107
Hockey (when in season)	22.87	21.43	107
Curling (when in season)	6.51	6.11	108
News/current affairs	26.43	25.50	104
Home renovation/decoration shows	20.23	19.67	103
Cartoons	7.63	7.63	100
Cooking programs	16.16	16.22	100
Evening local news	33.24	33.10	100

	Deate /o	TIDBA			Deale /6	III USA
			Usage			
15.58	16.48	95	Heavy	18.69	19.31	97
17.61	17.15	103	Medium/Heavy	18.87	18.44	102
17.84	16.81	106	Medium	18.45	18.31	101
16.92	16.62	102	Medium/Light	19.50	18.41	106
16.88	16.92	100	Light	18.04	18.36	98
			Online Social Networks (Used in Past Month)			
7.46	5.63	133	WhatsApp	20.98	18.64	113
7.15	6.11	117	LinkedIn	13.90	13.08	106
13.36	11.65	115	X (formerly Twitter)	14.38	13.74	105
7.00	6.06	115	YouTube	39.40	37.96	104
11.46	10.54	109	Instagram	29.72	28.76	103
20.48	18.92	108	Reddit	9.07	8.84	103
5.57	5.23	107	Snapchat	9.76	9.69	101
9.60	8.93	107	TikŤok	12.32	12.48	99
22.87	21.43	107	Pinterest	9.77	10.01	98
6.51	6.11	106	Facebook	41.39	45.12	92
26.43	25.50	104	Online/Internet dating sites	1.53	1.98	77
20.23	19.67	103	Top Activities (Past Week)*			
7.63	7.63	100	Access restaurant guides/reviews	17.00	15.24	112
16, 16	16.22	100	Read or look into online magazines	8.43	7.56	112
33.24	33.10	100	Download/print/redeem discount coupon	8.82	8.29	106
			Access professional sports content	13.58	12.76	106
			Access a news site	40,18	38,16	105
			Listen to a podcast	21.06	20.25	104
			Use maps/directions service	56.25	54.08	104
%	Base %	Index	Use online telephone directory	16.87	16.22	104
			Purchase products or services	29.82	28.55	104
20.19	21.54	94	Watch a subscription-based video service (e.g. Netflix)	41.99	40.61	103
20.25	19.48	104	Click on an Internet advertisement	16.68	16, 19	103
20.58	19.07	108	Research products/services	32.36	31.40	103
20.63	19.70	105	Scan mobile tagging barcode/QR	13.88	13.42	103
18.29	19.90	92	Download any video content (free or paid)	14.34	14.08	102
			Use ad blocking software	17.52	17.17	102
5.83	3.69	158	-			

#### RADIO

istenership		
leavy	20.19	21.54
fedium/Heavy	20.25	19.48
fecium	20.58	19.07
fecium/Light	20.63	19.70
ight	18.29	19.90
op Formats (Weekly Reach)*		
II News	5.83	3.69
fodem/Alternative Rock	7.09	4.91
Classic Hits	14.85	12.74
feinstream Rock	9.97	8.81
oday's Country	8.41	7.57
Liti/Variety/Specialty	12.29	11.41
ainstream Top 40/CHR	13.64	12.92
lews/Talk	29.34	28.18
duit Contemporary	15.43	15.46
tot Adult Contemporary	11.00	13.82

158 144 117 113	DIRECT
111	
108	Used in Shopping
106	Flyers inserted into a daily newspaper
104	Flyers inserted into a community newspaper
100	Local store catalogues
80	Coupons
	General information from the Internet/websites

INTERNET

	ERS

				General information from the Internet/website
				Direct email off ers
NEWSPAPERS				Flyers delivered to the door or in the mail
				Online flyers
	%	Base %	Index	Mail order
Readership - Dailies				Opinion of Flyers to Door/By Mail
Heavy	4.58	3.99	115	Somewhat unf avourable
Medium/Heavy	4.72	4.03	117	Very unflavourable
Medium	4.46	4.28	104	Somewhat flavourable
Medium/Light	4.33	3.99	108	Verv favourable
Light	4.40	4.44	99	,
Section Read - Dailies*				
New homes section	14.58	11.67	125	MAGAZINES
Real estate listings	13.38	10.97	122	
Automotive	12.63	11.22	113	
Travel	24.14	22.54	107	Readership
Sports	24.17	22.70	106	Heavy
Business & financial	28.85	27.48	105	Medium/Heavy
Computer/high tech	14.60	13.92	105	Medium
Classified ads (excl. real estate)	9.33	9.06	103	Madium/Light
Fashion/lifestyle	18.08	17.61	103	Light
National news	50.55	49.23	103	Top Magazine Types*
Readership - Community Papers				Food & beverage
Heavy	5.35	5.60	96	Gardening & homes
Medium/Heavy	5.38	5.55	97	News & current affairs
Madum	6.39	5.57	115	
Medium/Light	5.65	5.34	106	
Light	5.69	5.32	107	
-				

MAGAZINES
MAGAZINES

	Base %	Index
2.37	2.52	94
2.38	2.38	10
2.86	2.44	117
2.81	2.40	11
2.81	2.32	12
7.04	6.25	11
5.58	4.98	11
5.90	5.55	10
	2.37 2.38 2.95 2.81 2.81 7.04 5.59	2 37 2 52 2 38 2 38 2 86 2 44 2 81 2 40 2 81 2 32 7 04 6 25 5 59 4 49

Benchmark: Canada

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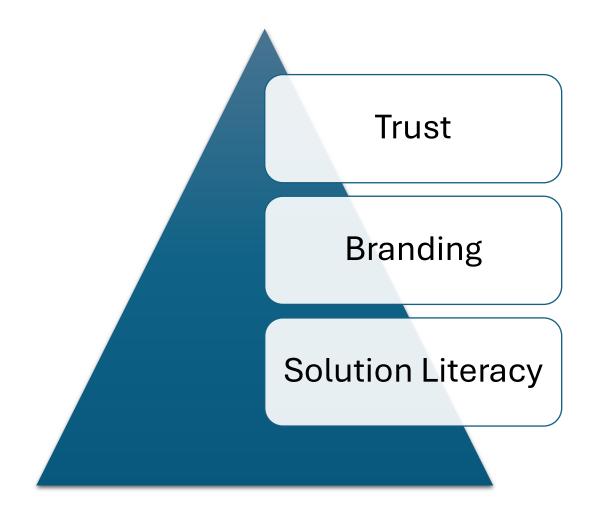
\*Chosen from index ranking with minimum5% composition.

	/en.environicsana		
Index Colours:	<80	80 - 110	110+

																						Market		
																					Total Donation Am	ount [Ps		
																					Canada by	y Census		
Province	CMA Code Census Metropolitan Area Name		Census Metropolitan Area Name		Total Donation A [Pst Yr] - Enviror Dollars							Group 2				Group 3			c	Group 4			G	iroup 5
			Base Count	Base %	Count	% of Total	% Pen	Index	Count	% of Total	% Pen	Index	Count	% of Total	% Pen	Index	Count	% of Total	% Pen	Index	Count	% of Total		
	<b>K</b>	Total	\$ 312,335,245		\$ 12,586,456	100%	4.03%	100		100%	5.35%	100	\$ 10,917,450			100		100%		1	\$ 23,263,857	100%		
Northwest Territories, Nunavut, Yukon Newfoundland and Labrador	000 001	Territory / Territoire St. John's	\$ - \$ 2,983,885	0.00%		0.00%	0.00%	100	s - s -	0.00%	0.00%	100	\$ - \$ 366	0.00%	÷	100	\$ - \$ 101,275	0.00%	· • · · · · · · · · · · · · · · · · · ·		\$ - \$ 13,813	0.00%		
Newfoundland and Labrador	010	Grand Falls-Windsor	\$ 2,985,885	0.98%	•••••	0.00%	0.00%	0	ş -	0.00%	0.00%	0	<u>, 500</u> \$ -	0.00%	·······	0	\$ -	0.00%	0.00%		\$ -	0.00%		
Newfoundland and Labrador	011	Gander	\$ 98,496	0.03%	\$ -	0.00%	0.00%	0	ş -	0.00%	0.00%	0	\$ -	0.00%	0.00%	0	\$ 68	0.00%	0.07%	6 1	ş -	0.00%		
Newfoundland and Labrador	015	Corner Brook	\$ 217,624	0.07%		0.00%	0.00%	0	\$ -	0.00%	0.00%	0	\$ -	0.00%	÷į	0	\$ -	0.00%	· · · · · · · · · · · · · · · · · · ·		\$ -	0.00%		
Prince Edward Island Prince Edward Island	105 110	Charlottetown Summerside	\$ 1,669,559 \$ 307,579	0.53%	***************************************	0.00%	0.00%	0	ş - s -	0.00%	0.00%	0	\$ 4,256 \$ -	0.04%		7	\$ 207,721 \$ 4,851	0.61%			\$ 4,128 \$ 343	0.02%		
Nova Scotia	205	Halifax	\$ 9,775,597	3.13%		0.00%	0.00%	0	ş -	0.00%	0.00%	0	\$ 211,467	1.94%	÷	62	\$ 2,146,535	6.26%	· • · · · · · · · · · · · · · · · · · ·		\$ 80,923	0.35%		
Nova Scotia	210	Kentville	\$ 250,126	0.08%	ş -	0.00%	0.00%	0	\$ -	0.00%	0.00%	0	\$ -	0.00%	0.00%	0	\$-	0.00%	0.00%	6 0	\$ -	0.00%		
Nova Scotia	215	Truro	\$ 592,593	0.19%	•••••	0.00%	0.00%	0	\$ -	0.00%	0.00%	0	<u>s</u> -	0.00%	·!	0	\$ 3,973	0.01%			<u>s</u> -	0.00%		
Nova Scotia Nova Scotia	220 225	New Glasgow Cape Breton	\$ 144,902 \$ 1,336,253	0.05%		0.00%	0.00%	0	ş - S -	0.00%	0.00%	0	ş - s -	0.00%	¢	0	\$ 308 \$ 962	0.00%	· • · · · · · · · · · · · · · · · · · ·		\$ - \$ 834	0.00%		
New Brunswick	305	Moncton	\$ 2,379,811	0.76%		1.00%	5.29%	131		0.23%	1.63%	30	\$ 15,947	0.15%	· · · · · · · · · · · · · · · · · · ·	19	\$ 80,354	0.23%	••••••••••••••••••••••••••••••••••••		\$ 5,463	0.00%		
New Brunswick	310	Saint John	\$ 2,834,375	0.91%		0.00%	0.00%	0		0.00%	0.00%	0	\$ 3,686	0.03%	÷j	4	\$ 145,222	0.42%	· · · · · · · · · · · · · · · · · · ·		\$ 690	0.00%		
New Brunswick	320	Fredericton	\$ 2,380,614	0.76%		0.00%	0.00%	0	ş -	0.00%	0.00%	0	\$ 3,162	0.03%	÷in	4	\$ 438,102	1.28%	· • · · · · · · · · · · · · · · · · · ·		\$ 6,085	0.03%		
New Brunswick	328	Bathurst	\$ 192,308	0.06%	····	0.14%	9.38%	233		0.07%	5.79%	108		0.00%	······································	0	\$ 64	0.00%			\$ 20	0.00%		
New Brunswick New Brunswick, Quebec	329 330	Miramichi Campbellton	\$ 546,282 \$ 58,387	0.17%		0.00%	0.00%	0 348	\$ 33 \$ 4,267	0.00%	0.01% 7.31%	137	<u>ş</u>	0.00%	÷	0	ş - s -	0.00%	· · · · · · · · · · · · · · · · · · ·		\$- \$57	0.00%		
New Brunswick	335	Edmundston	\$ 53,198	0.02%		0.17%	40.70%	1010	\$ 8,716	0.05%	16.38%	306	s -	0.00%	· · · · · · · · · · · · · · · · · · ·	0	\$ -	0.00%		••••	s -	0.00%		
Quebec	403	Matane	\$ 36,791	0.01%		0.19%	64.38%	1598	\$ 1,740		4.73%	88	\$ -	0.00%		- 0	\$ -	0.00%	· • · · · · · · · · · · · · · · · · · ·		ş -	0.00%		
Quebec	404	Rimouski	\$ 132,084	0.04%		0.60%	57.32%	1423	\$ 21,390	0.13%	16.19%	303	\$ -	0.00%		0	\$-	0.00%	0.00%		ş -	0.00%		
Quebec	405	Rivière-du-Loup	\$ 69,339	0.02%	····	0.31%	56.90%	1412	\$ 9,220	0.06%	13.30%	248	<u>\$</u> -	0.00%	· · · · · · · · · · · · · · · · · · ·	0	<u>\$</u> -	0.00%	•••••••••••••••••••••••••••••••••		ş -	0.00%		
Quebec Quebec	406 408	Baie-Comeau Saguenay	\$ 45,060 \$ 391,166	0.01%		0.18% 1.74%	49.61% 56.01%	1231 1390	\$ 9,422 \$ 56,567	0.06%	20.91% 14.46%	391 270	ş -	0.00%	÷in	0	ş -	0.00%	· • · · · · · · · · · · · · · · · · · ·			0.00%		
Quebec	410	Alma	\$ 65,053	0.02%		0.31%	60.84%	1550	\$ 9,587	0.06%	14.74%	275	s -	0.00%		o	s -	0.00%	0.00%		s -	0.00%		
Quebec	411	Dolbeau-Mistassini	\$ 27,582	0.01%		0.13%	60.81%	1509	\$ 4,127	0.02%	14.96%	280	\$ -	0.00%	*	0	\$ -	0.00%	· • · · · · · · · · · · · · · · · · · ·		ş -	0.00%		
Quebec	412	Sept-Îles	\$ 43,256	0.01%		0.16%	45.40%	1127	\$ 10,920	0.07%	25.24%	472	\$ -	0.00%	÷	0	\$-	0.00%	· • · · · · · · · · · · · · · · · · · ·		ş -	0.00%		
Quebec	421	Québec	\$ 4,198,213	1.34%	•••••	15.16%	45.44%	1128	\$ 1,381,473	8.26%	32.91%	615	<u>ş</u>	0.00%	·!······	0	<u>\$</u> -	0.00%			<u>ş</u>	0.00%		
Quebec	423 428	Sainte-Marie Saint-Georges	\$ 24,908 \$ 70,956	0.01%		0.06%	27.88% 53.88%	692 1337	\$ 4,298 \$ 7,733	0.03%	17.25% 10.90%	322 204	ş - s -	0.00%	••••••••••••••••••••••••••••••••••••••	0	ş - s -	0.00%	0.00%		s -	0.00% 0.00%		
Quebec Quebec	430	Thetford Mines	\$ 49,024	0.02%		0.25%	64.44%	1599	\$ 6,933	0.03%	14.14%	264	<u>s</u> -	0.00%		0	s -	0.00%			s -	0.00%		
Quebec	433	Sherbrooke	\$ 660,511	0.21%		2.56%	48.79%	1211	\$ 127,113	0.76%	19.24%	360	\$ -	0.00%	÷	ō	\$ 5,220	0.02%	· •		\$ 38	0.00%		
Quebec	437	Cowansville	\$ 30,274	0.01%		0.15%	61.69%	1531		0.02%	12.50%	234	<u>\$</u>	0.00%	÷	0	ş -	0.00%	· •		s -	0.00%		
Quebec	440	Victoriaville	\$ 129,009	0.04%	····	0.51%	49.51%	1229		0.14%	17.67%	330	<u>\$</u>	0.00%		0	\$ - 5 -	0.00%	0.00%		<u>\$</u>	0.00%		
Quebec Quebec	442 444	Trois-Rivières Shawinigan	\$ 444,978 \$ 128,008	0.14%		2.11% 0.77%	59.59% 75.45%	1479 1872	\$ 80,008 \$ 9,119	0.48%	17.98% 7.12%	336 133	ş - s -	0.00%	*	0	ş - S -	0.00%	· • · · · · · · · · · · · · · · · · · ·		s - s -	0.00%		
Quebec	447	Drummondville	\$ 197,926	0.06%		0.96%	60.83%	1510		0.15%	12.54%	234	ş -	0.00%		0	ş -	0.00%			ş -	0.00%		
Quebec	450	Granby	\$ 229,919	0.07%	\$ 107,604	0.85%	46.80%	1161	\$ 54,324	0.32%	23.63%	441	\$ -	0.00%	0.00%	o	ş -	0.00%	0.00%	6 0	ş -	0.00%		
Quebec	452	Saint-Hyacinthe	\$ 132,615	0.04%		0.64%	60.34%	1497	\$ 16,181	0.10%	12.20%	228	<u>\$</u>	0.00%		0	ş -	0.00%	0.00%		<u>s</u> -	0.00%		
Quebec Quebec	454 456	Sorel-Tracy Joliette	\$ 98,067 \$ 141,436	0.03%		0.55%	70.47% 65.07%	1749 1615	\$ 9,707 \$ 14,481	0.06%	9.90% 10.24%	185 191	<u>\$</u>	0.00%	0.00%	0	\$ - \$	0.00%	0.00%		\$	0.00%		
Quebec	462	Montréal	\$ 30,996,378	9.92%		59.94%	24.34%	604	\$ 13,107,228	78.41%	42.29%	790	\$ 1,144,271		\$j	106	\$ 786,127	2.29%	· • · · · · · · · · · · · · · · · · · ·		\$ 215,535	0.93%		
Quebec	465	Salaberry-de-Valleyfield	\$ 132,160	0.04%		0.77%	73.18%	1816	\$ 15,186	0.09%	11.49%	215	\$ -	0.00%		0	\$ -	0.00%			\$ -	0.00%		
Quebec	<b>1</b>	Sainte-Agathe-des-Monts	\$ 38,813	0.01%		0.17%	55.68%	1382			5.30%			0.00%	·!	0	ş -	0.00%			<u>s</u> -	0.00%		
Quebec		Lachute	\$ 46,090	0.01%		0.30%	80.77%	2004		0.01%	5.01%	94		0.00%		0	\$ -	0.00%	· • · · · · · · · · · · · · · · · · · ·		ş -	0.00%		
Quebec Quebec		Val-d'Or Amos	\$ 63,325 \$ 32,827	0.02%	·····	0.35% 0.18%	70.02% 69.56%	1738 1726		·····	4.77% 2.58%	89 48	<u>s</u> - s -	0.00%	· · · · · · · · · · · · · · · · · · ·	0	s - s -	0.00%			s -	0.00%		
Quebec		Rouyn-Noranda	\$ 91,253	0.03%		0.42%	57.74%	1433		0.05%	8.90%		ş -	0.00%	••••••••••••••••••••••••••••••••••••••	0	ş -	0.00%	· • · · · · · · · · · · · · · · · · · ·		ş -	0.00%		
Ontario	501	Cornwall	\$ 294,266	0.09%	ş -	0.00%	0.00%	0	ş -	0.00%	0.00%	0	\$ 15	0.00%	0.01%	0	\$	0.00%	0.08%	6 1	\$ 2,702	0.01%		
Ontario, Quebec		Hawkesbury	\$ 37,978	0.01%		0.18%	58.19%	1444		0.06%	25.35%		<u>\$</u>	0.00%	······································	0	\$ -	0.00%			s -	0.00%		
Ontario, Quebec		Ottawa - Gatineau Prochvillo	\$ 11,937,977	3.82%		4.10%	4.32%	107	\$ 1,261,278 \$ -		10.57%	197	\$ 327,649			79	\$ 1,886,753	5.51%			\$ 675,563			
Ontario Ontario		Brockville Pembroke	\$ 187,262 \$ 118,005	0.06%		0.00%	0.00%	0		0.00%	0.00%	0	s -	0.00%	· · · · · · · · · · · · · · · · · · ·	0	\$ 85 \$ 235	0.00%			\$ 52 \$ 27	0.00% 0.00%		
Ontario	516	Petawawa	\$ 83,646	0.03%		0.00%	0.00%	o	ş -	0.00%	0.00%	0	\$ 104		••••••••••••••••••••••••••••••••••••••	4	\$ 1,849	0.00%	•••••••••••••••••••••••••••••••••••••		ş -	0.00%		
Ontario	521	Kingston	\$ 1,249,572	0.40%		0.00%	0.00%	0	\$ -	0.00%	0.00%	0	\$ 3,344	0.03%		8	\$ 81,474	0.24%	6.52%		\$ 559	0.00%		
Ontario	522	Belleville - Quinte West	\$ 672,693	0.22%	ş -	0.00%	0.00%	0	ş -	0.00%	0.00%	0	\$ 172	0.00%	0.03%	1	\$ 967	0.00%	0.14%	6 1	\$ 33	0.00%		

Province	FSA Code	e Forward Sortation Area Name	Total Donation Arr Yr] - Environment			Group 1				Group 2	2			Group :	3
			Base Count	Base %	Count	% of Total	% Pen	Index	Count	% of Total	% Pen	Index	Count	% of Total	% Pe
		Total	\$ 312,335,245	100% \$	12,586,456	100%	4.03%	100 \$	16,715,660	100%	5.35%	100	\$ 10,917,450	100%	6 <u>3.</u>
Newfoundland and Labrador	AOA	A0A (Harbour Grace)	\$ 221,730	0.07% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	÷ -	0.00%	6 0.
Newfoundland and Labrador	AOB	AOB (Placentia)	\$ 61,842	0.02% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	<b>-</b>	0.00%	δ Ο.
Newfoundland and Labrador	AOC	AOC (Bonavista)	\$ 24,604	0.01% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	<b>-</b>	0.00%	δ Ο.
Newfoundland and Labrador	AOE	AOE (Marystown)	\$ 36,748	0.01% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	<b>-</b>	0.00%	δ Ο.
Newfoundland and Labrador	A0G	AOG (Lewisporte)	\$ 62,005	0.02% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$ -	0.00%	6 0.
Newfoundland and Labrador	AOH	AOH (Botwood)	\$ 31,018	0.01% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$-	0.00%	δ Ο.
Newfoundland and Labrador	AOJ	AOJ (Springdale)	\$ 13,627	0.00% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$-	0.00%	6 0.
Newfoundland and Labrador	AOK	AOK (St. Anthony)	\$ 69,240	0.02% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$-	0.00%	6 0.
Newfoundland and Labrador	AOL	AOL (Pasadena)	\$ 14,786	0.00% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$-	0.00%	6 0.
Newfoundland and Labrador	AOM	AOM (Channel-Port-Aux-Basques)	\$ 6,539	0.00% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$-	0.00%	6 0.
Newfoundland and Labrador	AON	AON (Port Au Port)	\$ 20,081	0.01% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$-	0.00%	6 0.
Newfoundland and Labrador	AOP	AOP (Happy Valley-Goose Bay Stn B)	\$ 100,817	0.03% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	5 -	0.00%	6 0.
Newfoundland and Labrador	AOR	AOR (Wabush)	\$ 6,290	0.00% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	5 -	0.00%	6 0.
Newfoundland and Labrador	A1A	A1A (St. John's)	\$ 559,613	0.18% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	<b>-</b>	0.00%	6 0.
Newfoundland and Labrador	A1B	A1B (St. John's)	\$ 471,770	0.15% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$ 312	0.00%	6 0.
Newfoundland and Labrador	A1C	A1C (St. John's)	\$ 269,178	0.09% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	<b>-</b>	0.00%	6 0.
Newfoundland and Labrador	A1E	A1E (St. John's)	\$ 372,070	0.12% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$ 54	0.00%	6 0.
Newfoundland and Labrador	A1G	A1G (St. John's)	\$ 82,295	0.03% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	<b>-</b>	0.00%	6 0.
Newfoundland and Labrador	A1H	A1H (St. John's)	\$ 38,292	0.01% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	<b>-</b>	0.00%	6 0.
Newfoundland and Labrador	A1K	A1K (Torbay)	\$ 103,408	0.03% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	5 -	0.00%	6 0.
Newfoundland and Labrador	A1L	A1L (Paradise)	\$ 187,618	0.0 <u>6%</u> \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	5 -	0.00%	δ Ο.
Newfoundland and Labrador	A1M	A1M (Portugal Cove-St Philips)	\$ 95,441	0.0 💁 \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$ -	0.00%	6 0.
Newfoundland and Labrador	A1N	A1N (St. John's)	\$ 353,704	0.11% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$ -	0.00%	δ Ο.
Newfoundland and Labrador	A1S	A1S (Goulds)	\$ 72,837	0.02% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$ -	0.00%	6 0.
Newfoundland and Labrador	A1V	A1V (Gander)	\$ 94,919	0.03% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$ -	0.00%	δ Ο.
Newfoundland and Labrador	A1W	A1W (Conception Bay South)	\$ 119,211	0.04% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$ -	0.00%	6 0.
lewfoundland and Labrador		A1X (Conception Bay South)	\$ 167,464	0.05% \$	-	0.00%	0.00%	0\$	-	0.00%		0	\$ -	0.00%	···•••
Newfoundland and Labrador	A1Y	A1Y (Carbonear)	\$ 10,532	0.00% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	\$ -	0.00%	
lewfoundland and Labrador	A2A	A2A (Grand Falls-Windsor)	\$ 62,903	0.02% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	5 -	0.00%	δ Ο.
lewfoundland and Labrador	A2B	A2B (Grand Falls-Windsor)	\$ 29,054	0.01% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0	5 -	0.00%	δ Ο.
lewfoundland and Labrador	A2H	A2H (Corner Brook)	\$ 209,433	0.07% \$	-	0.00%	0.00%	0\$	-	0.00%	0.00%	0		0.00%	
lewfoundland and Labrador	A2N	A2N (Stephenville)	\$ 32,851	0.01% \$	-	0.00%	0.00%	0\$	-	0.00%		0		0.00%	
lowfoundland and Labrador	A 21/	A 2)/ (Labrador City)	¢ 111.020	0.049/ \$		0.00%	0.00%	, , ,		0.00%	0.00%	0	5	0.00%	

## **Three Takeaway Insights**



## **Next Steps Discussion & Q&A**



#### Phase 1a (<\$1,500 donor)

- Environics Analysis (quantitative "who isn't giving & why")
- Edelman Trust Barometer research to inform the next Phases

#### Phase 2 (\$10k+ donor)

- KCI feasibility study via in-depth interviews with High-Net-Worth Individuals
- Message & case-for-support testing

#### Phase 1b (<\$1,500 donor)

- Partner with a firm
- Focus groups with Groups 1, 3, 6
- Tactics and messaging to reach annual / onetime donors

### Phase 3 (Fundraising Machine Blueprint )

- Scan best-in-class models (Canada & abroad e.g., United Way, Heart & Stroke, community foundations)
- Landscape analysis: what structure & mechanisms are needed to unlock new small- & major-gift revenue
- Recommend model(s) to build